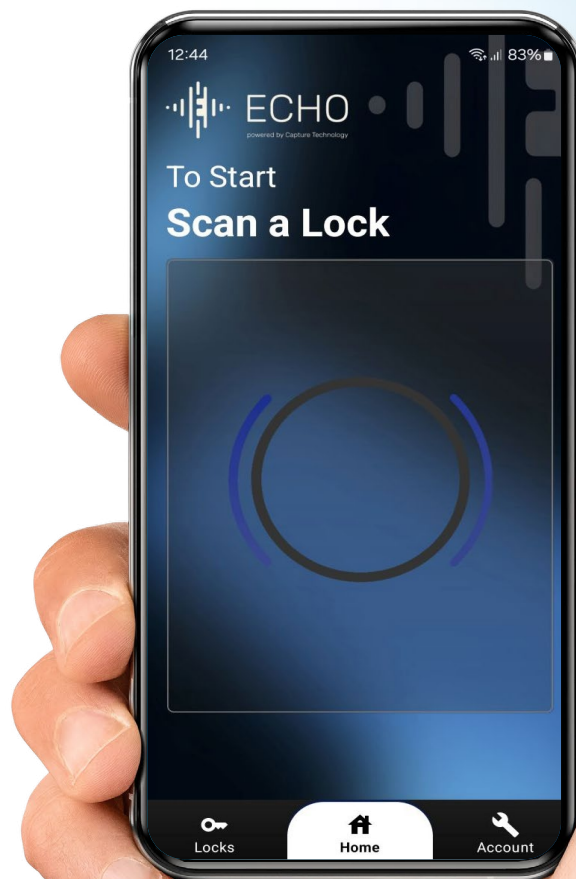# ECHO App End User Guide

This guide will show you, the end user, how to navigate the use of the ECHO Lock App including how to open and close the lock.

ECHO App End User Guide

Contents

Introduction

Welcome to the ECHO Lock App! Our app turns your smartphone into a key for your ECHO smart lock, using NFC (Near Field Communication) technology. No more keys or combinations—just a tap to access your locker.

This guide will walk you through setup and usage, making it easy to start enjoying secure, keyless access. Let's get started!
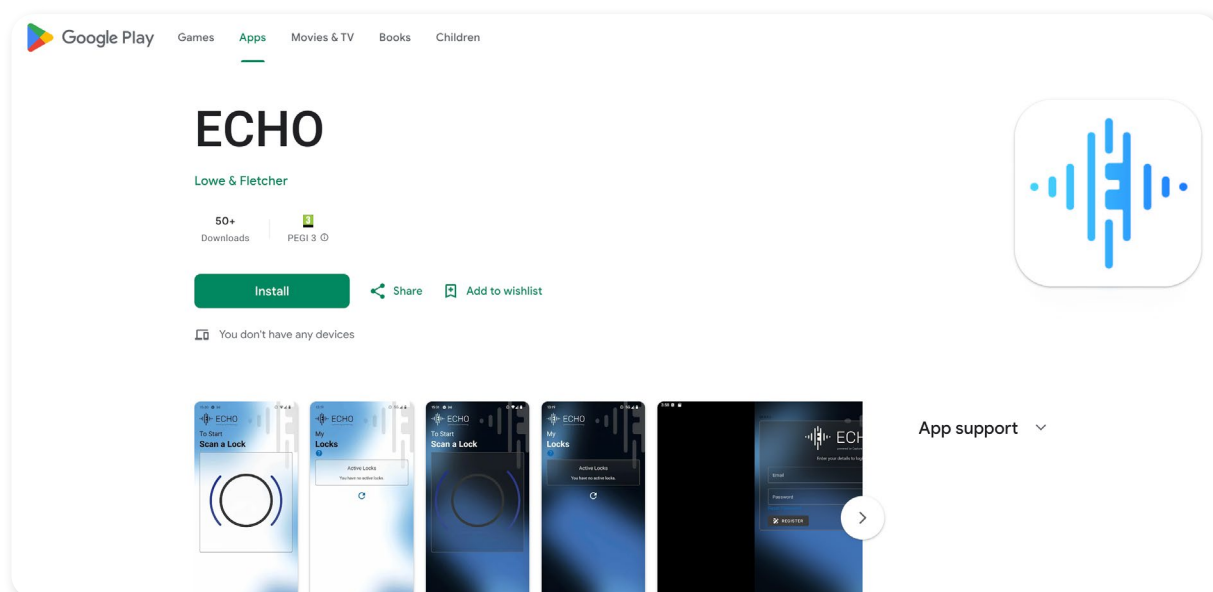
Pre-requisites

Requirements

⊘ A mobile device with NFC capabilities.

⊘ Mobile network connection or WiFi connection

⊘ An ECHO smart lock.

⊘ The "ECHO" app installed on your device.

Navigating the App Store

1. Navigate to the Apple/Google App Store and search for the "ECHO" app.

2. Once you've found the app, press the download button to install it.
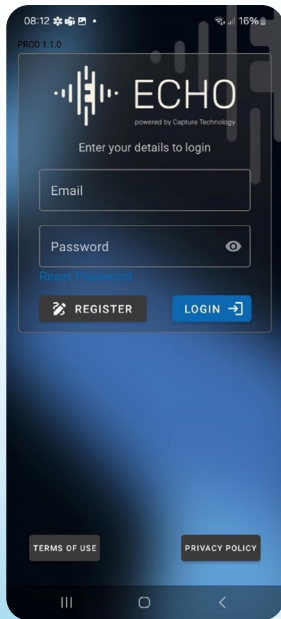
Android App
Scan to download
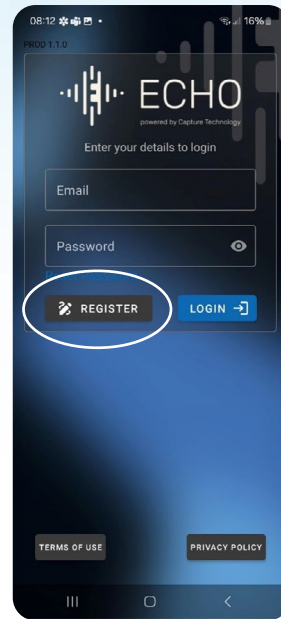
ECHO User Steps

Step 1: Open the "ECHO" app

On your mobile device, navigate to the ECHO Application that you downloaded in the "Pre-Requisite" section.


Step 2: Creating an account

Once the app is open, you will see the login page. Tap the Register button to start creating your account.
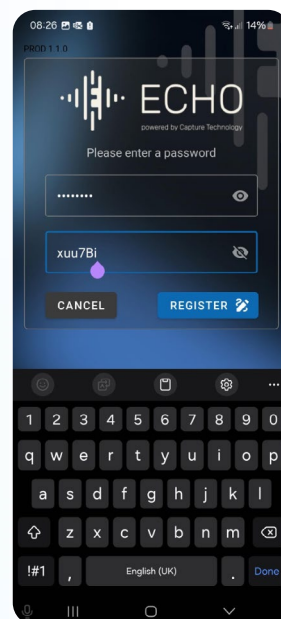

Step 3: Entering your email

After tapping Register, you'll be prompted to enter your email. Please ensure it's a valid email address, as you will receive a verification code. You must almost tick the box to accept the Terms of Use and Privacy Policy. Tap Register again once your email is entered.
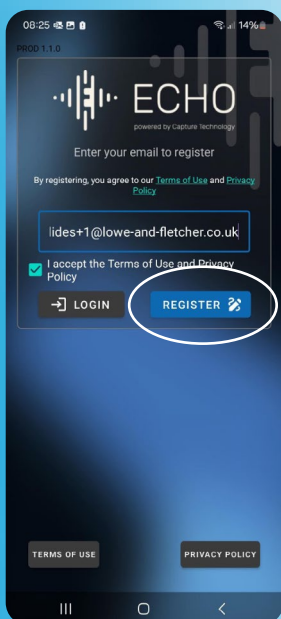

Step 4: Entering a password

You'll now be asked to create a password. Enter the same password in both the Password and Confirm Password fields, then proceed.

Step 5: Verifying your account

You will be taken to the Verification page, and an email with a verification code will be sent to you. Check your email, enter the code in the Verification Code field, and press the Verify button.
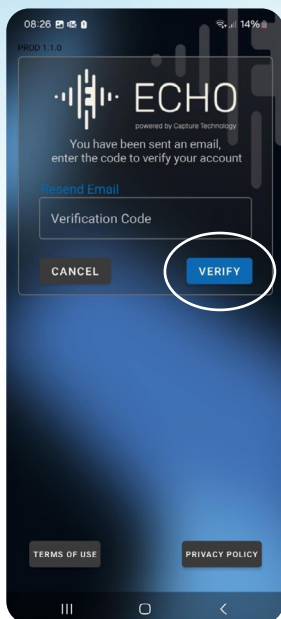
Step 6: Logging into the App

Once your account is verified, log in using the email and password you just created to access the ECHO app. Enter your First and Last Name and login again.
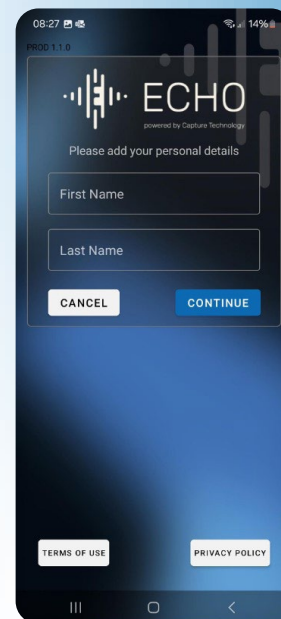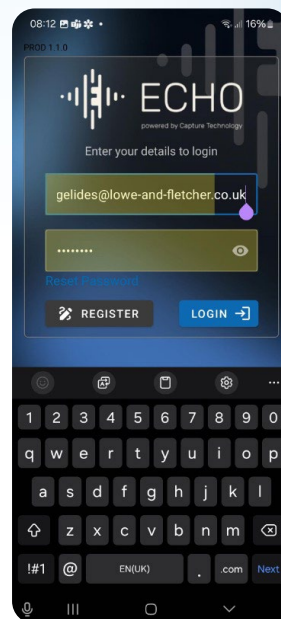
Step 7: Locking your locker

To lock your locker, go to the Home page.

- ⊘ For Apple devices, touch and hold your mobile device against the ECHO Smart Lock.

- ⊘ For Android devices, tap your device against the lock, move your device away from the lock, then tap and hold it against it the lock.
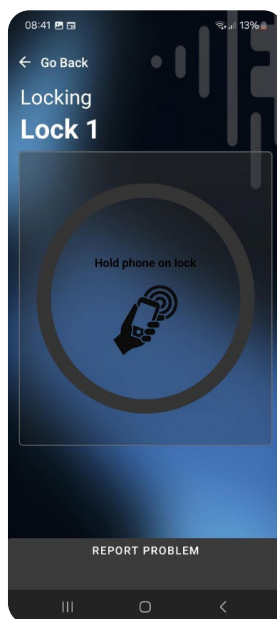
Step 8: Locker allocated

After locking your locker, a completion screen will appear. Make sure to physically turn the lock to the locked position. You can view your active locks by tapping the Locks button in the bottom left corner.
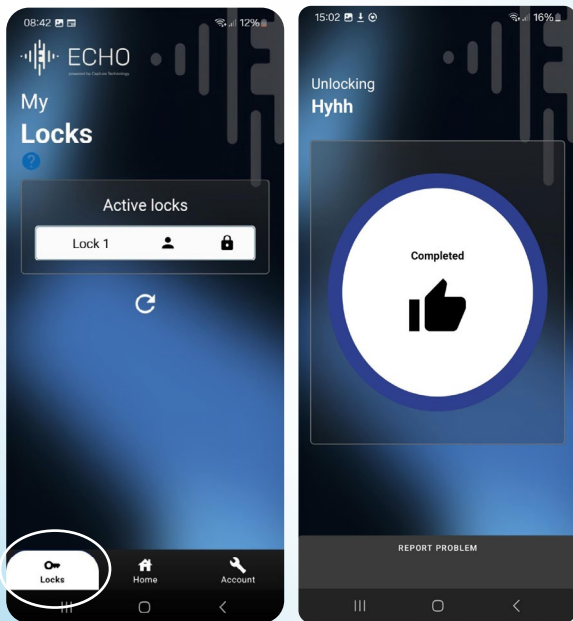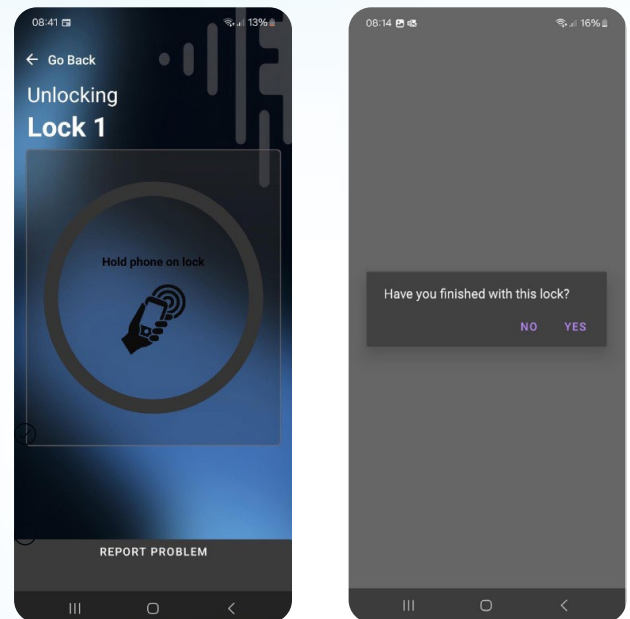

Step 10: Re-Lock your locker

To re-lock your locker, go to the Home page.

For Apple devices, touch and hold your mobile device against the ECHO Smart Lock.

For Android devices, tap your device against the lock, move your device away from the lock, then tap and hold it against it the lock.

Step 9: Unlocking and keeping your locker allocation

To unlock your locker but keep your allocation, go to the Home page.

⊘ For Apple devices, touch and hold your mobile device against the ECHO Smart Lock. When prompted, press the NO button.

⊘ For Android devices, tap your device against the lock, move your device away from the lock, then tap and hold it against it the lock.
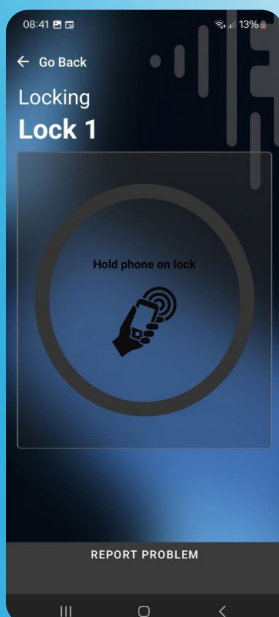
Need help? We're all ears!

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ECHO powered by Capture Technology

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